



Return / Exchange

Ship prepaid with tracking to:

The Tarpestry Co.

293 Will Glenn Rd. Sugar Grove, NC 28679

Return Policy

We want our customers to be 100% satisfied with every purchase they make. That is why we offer a 30 day return policy on all items that are unused, in brand-new condition, and with their original tags. This policy applies to all products we sell with the exception of custom orders.

*Please Note: The customer must cover the cost of shipping the item(s) to us. We will only reimburse shipping charges for incorrectly shipped or defective items.

Your Order Number: _____
Date of Purchase: _____
Original Purchaser's Address
Name: _____
Address: _____
City, State, Zip: _____
Phone: _____
Email: _____
Reason for return? _____

What would you like us to do with your item? (please circle) Exchange Refund

Exchange

30 day exchange policy on all items that are unused, in brand-new condition, and with their original tags. The customer must cover their own cost of shipping the item(s) to us PLUS a return shipping charge of \$10. Please include a \$10 check/money order or we will send an invoice via email. The replacement will not be shipped until the invoice is paid.

What item(s) would you like in exchange? Please visit www.Tarpestry.com for current stock

1st Choice: _____
2nd Choice: _____

If the desired item is low in stock, email Orders@Tarpestry.com to see if we can hold it for you

Exchange Shipping Address:
Name: _____
Address: _____
City, State, Zip: _____

Exchanges for items of higher value may incur charges. For any billing needs, we will contact you via email or phone using the information above. Please include your invoice receipt that shows value of items to ensure you are credited correctly. If the original purchase was paid by credit card, that card will be credited for the returned item(s) upon receipt by Tarpestry. Please allow two weeks for processing. A credit should appear within two billing cycles for your credit to appear on your monthly statement. Items that are returned beyond 30 days or that do not have the original receipt will be eligible for Store Credit only. We will only reimburse shipping charges for incorrectly shipped or defective items. Merchandise returned in used condition will be refused.

Please include this form with your return or exchange.
If you have any questions, give us a call at (828)278-9057